

SAYED ASIF

SOFTWARE QA ENGINEER

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PROFESSIONAL SUMMARY

Software QA Engineer with 1+ years of professional QA experience testing business-critical web applications across payment platforms, CRM systems, donation management, and logistics software. Skilled in manual testing, API validation, regression testing, and test automation with Playwright. Focused on validating workflows, identifying defects early, and helping teams understand product quality.

CORE SKILLS

Testing Types: Functional Testing · Regression Testing · Exploratory Testing · API Testing · Payment Testing · Cross-Platform Testing · End-to-End Testing

Tools & Technologies: Playwright · Postman · Jira · GitHub Actions · Browser DevTools · REST APIs · Page Object Model · Git · Cross-Browser Testing · Responsive Testing · Bug Tracking

Methodologies: Agile/Scrum · Test Case Design · Defect Management · RBAC Testing · CI/CD Integration · Requirements Analysis · Risk-Based Testing · Test Planning

PROFESSIONAL EXPERIENCE

Software QA Engineer / QA Lead

Dec 2024 – Present

Techno Serve Software Solutions Pvt. Ltd.

Payments CRM Logistics Non-Profit

- Performed software quality assurance across multiple client projects.
- Designed and executed test scenarios based on application requirements and business workflows.
- Used Postman for API validation and Jira for defect tracking, and automated repeatable workflows with Playwright, Page Object Model and GitHub Actions CI/CD.
- Investigated defects, verified fixes, and collaborated with development teams to improve software quality.

Client identities and confidential project details are omitted to respect confidentiality.

QA Training & Certification

2023

SQUAD Infotech Pvt. Ltd.

- Completed professional training in QA fundamentals, manual testing methodologies, and automation framework concepts
- Gained hands-on experience with SQL database management for test data setup and validation
- Certificate: Manual Software Testing

EDUCATION

Bachelor of Commerce (B.Com)

MVM College of Commerce & Science

2020 – 2022

INDEPENDENT PROJECTS (PUBLIC GITHUB)

INDEPENDENT QA PROJECT

Razorpay Payment Gateway QA & Automation

Independent QA project testing a Razorpay Test Mode payment flow for verification, security, webhook behavior, state transitions and failure handling. Two real defects found and fixed with regression coverage. 37 tests, 34 of them CI-safe.

Playwright Test Node.js / Express Razorpay Test Mode SQLite GitHub Actions

INDEPENDENT QA PROJECT

RESTful Booker API Automation

Playwright and TypeScript tests for the public RESTful Booker practice API: authentication, create, retrieve, full and partial update, delete, negative cases and multi-step workflows, built on reusable API client classes. 47 tests.

Playwright Test TypeScript REST API GitHub Actions

INDEPENDENT QA PROJECT

Automation Exercise

Playwright-based QA automation for e-commerce application covering UI workflows, API automation, regression scenarios, and checkout flows using Page Object Model and GitHub Actions CI.

Playwright API Testing Page Object Model GitHub Actions

INDEPENDENT QA PROJECT

ERPNext QA Automation

Independent QA automation project demonstrating Playwright-based UI testing of ERPNext workflows using Page Object Model architecture and GitHub Actions CI.

Playwright Page Object Model GitHub Actions

EMPLOYER PROJECTS (CONFIDENTIAL, ANONYMISED)

EMPLOYER PROJECT

Donation Management Platform

Tested donation and payment workflows including recurring transactions, failure scenarios and business-rule validation across donor-facing and admin interfaces.

Payment Testing Regression API Validation

EMPLOYER PROJECT

Management & CRM Platform

Performed end-to-end QA across CRM modules, financial workflows, role-based access control, reporting, and user permission management.

E2E Testing CRM Testing RBAC Testing

EMPLOYER PROJECT

Logistics Management Platform

Tested shipment and logistics workflows, status updates, business rules, data consistency and regression scenarios.

Functional Testing Real-Time Data Regression

EMPLOYER PROJECT

Multi-Currency Donation Platform

Tested donation workflows involving multi-currency scenarios, transaction behavior, validation rules and regression coverage.

Multi-Currency Payment Testing API Testing