SAYED ASIF

SOFTWARE QA ENGINEER

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PROFESSIONAL SUMMARY

Software QA Engineer with 1+ years of professional QA experience testing business-critical web applications across payment platforms, CRM systems, donation management, and logistics software. Skilled in manual testing, API validation, regression testing, and test automation with Playwright. Focused on validating workflows, identifying defects early, and helping teams understand product quality.

CORE COMPETENCIES

Testing Types

Functional Testing, Regression Testing, Exploratory Testing, API Testing, Payment Testing, Cross-Platform Testing, End-to-End Testing

Tools & Technologies

Playwright, Postman, Jira, GitHub Actions, Browser DevTools, REST APIs, Page Object Model

Methodologies & Practices

Agile/Scrum, Test Case Design, Defect Management, Test Planning, RBAC Testing, Requirements Analysis, Test Automation, CI/CD Integration

PROFESSIONAL EXPERIENCE

Software QA Engineer / QA Lead Dec 2024 – Present

Techno Serve Software Solutions Pvt. Ltd.

- Performed software quality assurance across multiple client projects.
- Designed and executed test scenarios based on application requirements and business workflows.
- Used Postman for API validation and Jira for defect tracking, and automated repeatable workflows with Playwright, Page Object Model and GitHub Actions CI/CD.
- Investigated defects, verified fixes, and collaborated with development teams to improve software quality.

Client identities and confidential project details are omitted to respect confidentiality.

QA Training & Certification 2023

SQUAD Infotech Pvt. Ltd.

Completed professional training in QA fundamentals, manual testing methodologies, and automation framework concepts. Gained hands-on experience with SQL for test data setup and validation. Certificate: Manual Software Testing.

EDUCATION

Bachelor of Commerce (B.Com)

MVM College of Commerce & Science

2020 – 2022

INDEPENDENT PROJECTS (PUBLIC GITHUB)

Razorpay Payment Gateway QA & Automation

Independent QA project testing a Razorpay Test Mode payment flow for verification, security, webhook behavior, state transitions and failure handling. Two high-severity defects found in the demo app I built as the test target, fixed with regression tests. 37 tests, 34 of them CI-safe. Technologies: Playwright Test, Node.js / Express, Razorpay Test Mode, SQLite, GitHub Actions.

RESTful Booker API Automation

Playwright and TypeScript tests for the public RESTful Booker practice API: authentication, create, retrieve, full and partial update, delete, negative cases and multi-step workflows, built on reusable API client classes. 47 tests. Technologies: Playwright Test, TypeScript, REST API, GitHub Actions.

Automation Exercise

Playwright-based QA automation for e-commerce application covering UI workflows, API automation, regression scenarios, and checkout flows using Page Object Model architecture and GitHub Actions CI. Technologies: Playwright, API Testing, Page Object Model, JavaScript, GitHub Actions.

ERPNext QA Automation

Independent QA automation portfolio project demonstrating Playwright-based UI testing of ERPNext workflows using Page Object Model architecture and GitHub Actions CI integration. Technologies: Playwright, Page Object Model, GitHub Actions, ERPNext.

EMPLOYER PROJECTS (CONFIDENTIAL, ANONYMISED)

Donation Management Platform

Tested donation workflows including payment processing, recurring transactions, failure scenarios and business rule validation. Technologies: Payment Testing, Regression Testing, API Validation.

Management & CRM Platform

Performed end-to-end QA across CRM, financial workflows, reporting, user permissions and business-critical application modules. Technologies: E2E Testing, CRM Testing, Data Validation, RBAC.

Logistics Management Platform

Tested shipment and logistics workflows, status updates, business rules, data consistency and regression scenarios. Technologies: Functional Testing, Real-Time Data, Regression.

Multi-Currency Donation Platform

Tested donation workflows involving multi-currency scenarios, transaction behavior, validation rules and regression coverage. Technologies: Multi-Currency, Payment Testing, API Testing.

TECHNICAL SKILLS & TOOLS

Manual Testing, Playwright, Postman, Jira, GitHub Actions, Browser DevTools, API Testing, REST APIs, Page Object Model Architecture, Git/GitHub, Cross-Browser Testing, Responsive Design Testing, Agile/Scrum Methodologies